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# Privacy Policy & Disclaimer

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## Privacy Policy

### **Information Collection**

We will ask you to provide your personal information to us when you enroll for coverage and when you purchase an insurance policy from us. We will also ask you to provide your personal information to us when you send e-mails to us from this website. We will maintain a record of your information at the offices of Cooper Bumpus Insurance Agency so we can provide you with the best possible customer service. The employees of Cooper Bumpus Insurance Agency are each required to sign and acknowledge a Confidentiality and Nondisclosure Agreement. Each employee has been instructed on maintaining the privacy of each customer and the importance of protecting the customer's personal information and safeguarding the customer's payment information.

### **Third Party Links**

The website may contain links to a third-party website that is not controlled by Cooper Bumpus Insurance Agency. These third-party links are made available to you as a convenience and you agree to use these links at your own risk. Please be aware that Cooper Bumpus Insurance Agency is not responsible for the content of third-party websites linked to Cooper Bumpus Insurance Agency nor are we responsible for the privacy policy or practices of third-party websites linked to Cooper Bumpus Insurance Agency. Our Privacy Policy only applies to information we collect from you while you are actively in session with Cooper Bumpus Insurance Agency. If you should link to a third-party website from Cooper Bumpus Insurance Agency, we strongly encourage you to review and become familiar with that website's privacy policy.

### **Cookies**

Cookies are small files that are sent to your computer when you visit our website. They allow the website to recognize your browser and may store certain information. You may be able to block cookies or receive a warning when a cookie is being sent (typically in the privacy settings of your browser). However, some features of our website may not function properly without the cookie. Cookies do not gather personal information about you but you can read our Privacy Policy for more information about how we protect any information we receive from you.

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## Disclaimer-AI and Research

### For: Website Content, Marketing Content, & Social Media Content

The marketing content provided by Cooper Bumpus Insurance Agency on [www.cooperinsure.com](http://www.cooperinsure.com) is for general informational purposes only. All information on the site is provided in good faith, however we make no representation or warranty of any kind, express or implied, regarding the accuracy, adequacy, validity, reliability, availability, or completeness of any information on the website.

Please be aware that some website content, marketing content, and social media content that may have been generated by an artificial intelligence language model and/or research. While we strive for accuracy and quality, please note that the information provided may contain errors, inconsistencies, or outdated information. It is provided as-is without any warranties or guarantees of accuracy. We recommend independently verifying the content and consulting with professionals for specific advice or information. We do not assume any responsibility or liability for the use or interpretation of this content.